

The Lynx (Metropolitan Apartments) Tenant Satisfaction Survey

* Required Information

We're glad to have you as a member of our The Lynx (Metropolitan Apartments) community, and we would love to hear from you. Your feedback makes a big difference in our plans for improvement, and we want to make sure we are meeting your needs. Please take a few minutes to share your thoughts. Thank you!

* 1. How long have you been living at The Lynx (Metropolitan Apartments)?

- Less than a year
- 1-2 years
- 2-4 years
- 4 years or more

* 2. Do you plan on remaining in the community?

- No. I plan to leave before my lease is up.
- No. I plan to leave at the end of my lease period.
- Yes, but I plan to move within the next few years.
- Yes. I don't foresee moving.

* 3. How would you rate the overall cleanliness of the community property? Click the white bar above the numbers, then click and drag the dot to adjust your rating.

0 1 2 3 4 5 6 7 8 9 10

Very Dirty

Very Neat & Clean

4. On the scale below, please rate your satisfaction with the following amenities.

	Very Dissatisfied	Dissatisfied	Neutral	
* (a) Clubhouse	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	
* (b) Fitness Center	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	
* (c) Parking	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	
* (d) Pool	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	
* (e) On-Site Laundry	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	

5. We strive to provide the best experience for our residents. Please tell us how we can improve our community amenities.

Characters Remaining: 1500

* 6. Please rate how well the community amenities are maintained. Click the white bar above the numbers, then click and drag the dot to adjust your rating.

0 1 2 3 4 5 6 7 8 9 10

Very Poorly Maintained

Very Well Maintained

* 7. How safe do you feel in this community? Click the white bar above the numbers, then click and drag the dot to adjust your rating.

0 1 2 3 4 5 6 7 8 9 10

Very Unsafe

Very Safe

8. Your safety and comfort are very important to us. Please tell us how we can improve your feeling of safety.

Characters Remaining: 500

* 9. How satisfied are you with your in-apartment amenities? Click the white bar below the ratings, then click and drag the dot to adjust your rating.

 Very Dissatisfied Dissatisfied Neutral Satisfied Very



10. Our goal is to provide the best experience for our residents. Please tell us how we can improve your existing in-apartment amenities and/or what you feel should be added as an in-apartment amenity.

Characters Remaining: 500

* 11. Do you feel that your apartment home is a good value for your current monthly rental rate?

Yes No

12. On the scale below, please rate your level of agreement with the following statements.

	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree
* (a) Staff members are friendly, approachable and easy to talk to.	<input type="radio"/>				
* (b) Staff members are knowledgeable.	<input type="radio"/>				
* (c) Staff members are courteous and professional.	<input type="radio"/>				
* (d) I am satisfied with the way staff members resolve grievances.	<input type="radio"/>				

* 13. Considering all factors, how satisfied are you overall with The Lynx (Metropolitan Apartments)? Click the white bar above the numbers, then click and drag the dot to adjust your rating.

0 1 2 3 4 5 6 7 8 9 10

Very Unsatisfied Totally Satisfied

* 14. How likely is it that you would recommend The Lynx (Metropolitan Apartments) to a friend or colleague? Click the white bar above the numbers, then click and drag the dot to adjust your rating.

0 1 2 3 4 5 6 7 8 9 10

Not at all Likely Extremely Likely